



Managed IT Service

Reduce IT strain and unlock efficiency with Aura's Managed IT Infrastructure Services



Symptoms of overload

- Staff IT support is suffering
- Key projects & upgrades delayed
- IT resources under pressure
- Decreasing proactive capacity
- Out of hours requests unwelcome

Public sector organisations face many IT challenges, from overcoming recruitment constraints to grappling with legacy systems and navigating data silos across departments and agencies. With growing dependency on IT and increasing demands for efficiency, maintaining resilient and secure infrastructure can stretch existing resources to breaking point.

Aura's managed infrastructure solutions provide the dependable support you need. We help maintain secure, high-performing IT systems, allowing you to focus on delivering essential services while ensuring your infrastructure is resilient, compliant, and future-ready.





Enhanced Security

By keeping systems up to date with the latest patches, Aura helps prevent the exploitation of vulnerabilities and protect sensitive information. This proactive approach reduces the risk of cyber attacks and ensures that IT environments remain secure.

Compliance and Audit Readiness

Our managed infrastructure solutions help organisations meet government technology compliance standards and pass audits more effectively. By committing to maintaining a secure environment, organisations can avoid penalties and protect critical citizen and communities data.

Minimised Disruptions

Infrastructure management often involves system reboots or interruptions to apply updates. Aura's managed patching solutions plan and schedule these maintenance activities during off-peak hours, minimising the impact on operations and user productivity.

Expert Management

Aura Technology brings you a fully accredited provider which specialises in delivering 24x7x365 managed services. Public sector clients benefit from our unparalleled expertise and customer-centric approach, ensuring their IT environments are reliable, well-managed and secure.



Crown
Commercial
Service

- IT team backed up
- Users fully supported
- Systems kept secure
- Disruptions minimised

Boost the resilience and reliability of your IT infrastructure.
Discover how Aura can support your systems and protect your organisation.

Get in touch: 03333 208 601 info@auratechnology.com

